

Public Document Pack

Overview and Scrutiny Management Committee

Thursday, 14th July, 2016
at 5.30 pm

PLEASE NOTE TIME OF MEETING

Council Chamber - Civic Centre

This meeting is open to the public

Members

Councillor Fitzhenry (Chair)
Councillor Fuller
Councillor Furnell
Councillor Hannides
Councillor Morrell
Councillor Moulton (Vice-Chair)
Councillor Whitbread
Councillor Murphy
Councillor Savage
Councillor T Thomas

Appointed Members

Mrs U Topp, (Roman Catholic Church)
Rev. J Williams, The Church of England
(Portsmouth and Winchester Dioceses)
Vacancies

- Primary Parent Governor Representative;
and
- Secondary Parent Governor Representative

Contacts

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Scrutiny Manager
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PUBLIC INFORMATION

Overview and Scrutiny Management Committee

The Overview and Scrutiny Management Committee holds the Executive to account, exercises the call-in process, and sets and monitors standards for scrutiny. It formulates a programme of scrutiny inquiries and appoints Scrutiny Panels to undertake them. Members of the Executive cannot serve on this Committee.

Role of Overview and Scrutiny

Overview and Scrutiny includes the following three functions:

- Holding the Executive to account by questioning and evaluating the Executive's actions, both before and after decisions taken.
- Developing and reviewing Council policies, including the Policy Framework and Budget Strategy.
- Making reports and recommendations on any aspect of Council business and other matters that affect the City and its citizens.

Overview and Scrutiny can ask the Executive to reconsider a decision, but they do not have the power to change the decision themselves.

Use of Social Media:- The Council supports the video or audio recording of meetings open to the public, for either live or subsequent broadcast. However, if, in the Chair's opinion, a person filming or recording a meeting or taking photographs is interrupting proceedings or causing a disturbance, under the Council's Standing Orders the person can be ordered to stop their activity, or to leave the meeting. By entering the meeting room you are consenting to being recorded and to the use of those images and recordings for broadcasting and or/training purposes. The meeting may be recorded by the press or members of the public.

Any person or organisation filming, recording or broadcasting any meeting of the Council is responsible for any claims or other liability resulting from them doing so.

Details of the Council's Guidance on the recording of meetings is available on the Council's website.

Southampton City Council's Priorities:

- Jobs for local people
- Prevention and early intervention
- Protecting vulnerable people
- Affordable housing
- Services for all
- City pride
- A sustainable Council

Procedure / Public Representations

At the discretion of the Chair, members of the public may address the meeting on any report included on the agenda in which they have a relevant interest. Any member of the public wishing to address the meeting should advise the Democratic Support Officer (DSO) whose contact details are on the front sheet of the agenda.

Smoking Policy:- The Council operates a no-smoking policy in all civic buildings.

Mobile Telephones:- Please switch your mobile telephones to silent whilst in the meeting

Fire Procedure:-

In the event of a fire or other emergency a continuous alarm will sound and you will be advised by Council officers what action to take.

Access is available for disabled people. Please contact the Democratic Support Officer who will help to make any necessary arrangements.

Dates of Meetings: Municipal Year 2016/17

2016	2017
16 June	12 January
14 July	16 February
11 August	16 March
15 September	13 April
13 October	
10 November	
15 December	

CONDUCT OF MEETING

TERMS OF REFERENCE

The general role and terms of reference for the Overview and Scrutiny Management Committee, together with those for all Scrutiny Panels, are set out in Part 2 (Article 6) of the Council's Constitution, and their particular roles are set out in Part 4 (Overview and Scrutiny Procedure Rules – paragraph 5) of the Constitution.

RULES OF PROCEDURE

The meeting is governed by the Council Procedure Rules and the Overview and Scrutiny Procedure Rules as set out in Part 4 of the Constitution.

BUSINESS TO BE DISCUSSED

Only those items listed on the attached agenda may be considered at this meeting.

QUORUM

The minimum number of appointed Members required to be in attendance to hold the meeting is 4.

DISCLOSURE OF INTERESTS

Members are required to disclose, in accordance with the Members' Code of Conduct, **both** the existence **and** nature of any "Disclosable Pecuniary Interest" or "Other Interest" they may have in relation to matters for consideration on this Agenda.

DISCLOSABLE PECUNIARY INTERESTS

A Member must regard himself or herself as having a Disclosable Pecuniary Interest in any matter that they or their spouse, partner, a person they are living with as husband or wife, or a person with whom they are living as if they were a civil partner in relation to:

- (i) Any employment, office, trade, profession or vocation carried on for profit or gain.
- (ii) Sponsorship:

Any payment or provision of any other financial benefit (other than from Southampton City Council) made or provided within the relevant period in respect of any expense incurred by you in carrying out duties as a member, or towards your election expenses. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.

- (iii) Any contract which is made between you / your spouse etc (or a body in which the you / your spouse etc has a beneficial interest) and Southampton City Council under which goods or services are to be provided or works are to be executed, and which has not been fully discharged.

- (iv) Any beneficial interest in land which is within the area of Southampton.

- (v) Any license (held alone or jointly with others) to occupy land in the area of Southampton for a month or longer.

- (vi) Any tenancy where (to your knowledge) the landlord is Southampton City Council and the tenant is a body in which you / your spouse etc has a beneficial interests.

- (vii) Any beneficial interest in securities of a body where that body (to your knowledge) has a place of business or land in the area of Southampton, and either:

- a) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body, or
- b) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which you / your spouse etc has a beneficial interest that exceeds one hundredth of the total issued share capital of that class.

Other Interests

A Member must regard himself or herself as having an, 'Other Interest' in any membership of, or occupation of a position of general control or management in:

Any body to which they have been appointed or nominated by Southampton City Council

Any public authority or body exercising functions of a public nature

Any body directed to charitable purposes

Any body whose principal purpose includes the influence of public opinion or policy

Principles of Decision Making

All decisions of the Council will be made in accordance with the following principles:-

- proportionality (i.e. the action must be proportionate to the desired outcome);
- due consultation and the taking of professional advice from officers;
- respect for human rights;
- a presumption in favour of openness, accountability and transparency;
- setting out what options have been considered;
- setting out reasons for the decision; and
- clarity of aims and desired outcomes.

In exercising discretion, the decision maker must:

- understand the law that regulates the decision making power and gives effect to it. The decision-maker must direct itself properly in law;
- take into account all relevant matters (those matters which the law requires the authority as a matter of legal obligation to take into account);
- leave out of account irrelevant considerations;
- act for a proper purpose, exercising its powers for the public good;
- not reach a decision which no authority acting reasonably could reach, (also known as the "rationality" or "taking leave of your senses" principle);
- comply with the rule that local government finance is to be conducted on an annual basis. Save to the extent authorised by Parliament, 'live now, pay later' and forward funding are unlawful; and
- act with procedural propriety in accordance with the rules of fairness.

AGENDA

Agendas and papers are now available online via the Council's Website

1 APOLOGIES AND CHANGES IN PANEL MEMBERSHIP (IF ANY)

To note any changes in membership of the Panel made in accordance with Council Procedure Rule 4.3.

2 DISCLOSURE OF PERSONAL AND PECUNIARY INTERESTS

In accordance with the Localism Act 2011, and the Council's Code of Conduct, Members to disclose any personal or pecuniary interests in any matter included on the agenda for this meeting.

NOTE: Members are reminded that, where applicable, they must complete the appropriate form recording details of any such interests and hand it to the Democratic Support Officer.

3 DECLARATIONS OF SCRUTINY INTEREST

Members are invited to declare any prior participation in any decision taken by a Committee, Sub-Committee, or Panel of the Council on the agenda and being scrutinised at this meeting.

4 DECLARATION OF PARTY POLITICAL WHIP

Members are invited to declare the application of any party political whip on any matter on the agenda and being scrutinised at this meeting.

5 STATEMENT FROM THE CHAIR

6 MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING) (Pages 1 - 6)

To approve and sign as a correct record the Minutes of the final meeting of the Dementia Friendly Southampton Scrutiny Inquiry held on 26 April, 2016 and the Overview and Scrutiny Management meeting held on 16 June 2016 and to deal with any matters arising, attached.

7 COUNCIL STRATEGY PERFORMANCE - QUARTER 4 2015/16 (Pages 7 - 16)

Report of the Leader of the Council detailing the Council's performance in Quarter 4 of the 2015-2016 Municipal Year.

8 FORWARD PLAN (Pages 17 - 20)

Report of the Service Director, Legal and Governance enabling the Overview and Scrutiny Management Committee to examine the content of the Forward Plan and to

discuss issues of interest or concern with the Executive.

- a) Forward Plan: Learning Disability Residential Homes Future Options (Pages 21 - 30)

Briefing Paper of the Learning Disability Joint Commissioning Manager Head as part of the Committee's consideration of the Forward Plan item, Learning Disability Residential Homes Future Options, attached.

- b) Forward Plan: Draft Housing Strategy 2016-25 (Pages 31 - 36)

Briefing Paper of the Policy Manager as part of the Committee's consideration of the Forward Plan item, Draft Housing Strategy 2016-25, attached.

9 MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE (Pages 37 - 40)

Report of the Service Director, Legal and Governance enabling the Overview and Scrutiny Management Committee to monitor and track progress on recommendations made to the Executive at previous meetings.

Wednesday, 6 July 2016

Service Director, Legal and Governance

Agenda Item 6

Minutes:

1. 26th April 2016 – Scrutiny Inquiry Panel – Dementia Friendly Southampton
2. 16th June 2016 – Overview and Scrutiny Management Committee

SCRUTINY INQUIRY PANEL - DEMENTIA FRIENDLY SOUTHAMPTON
MINUTES OF THE MEETING HELD ON 26 APRIL 2016

Present: Councillors Burke, Coombs (Chair), Houghton, McEwing, Painton and Parnell

Apologies: Councillor Lewzey

21. **APOLOGIES AND CHANGES IN PANEL MEMBERSHIP (IF ANY)**

The Panel noted the apologies of Councillor Lewzey.

22. **MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)**

RESOLVED that the minutes of the meeting held on 25th February 2016 be approved and signed as a correct record.

23. **MAKING SOUTHAMPTON DEMENTIA FRIENDLY - DRAFT FINAL REPORT**

The Panel considered the report of the Service Director, Legal and Governance seeking agreement for a final version of Making Southampton Dementia Friendly Inquiry report.

RESOLVED that the report be agreed, subject to the following amendments:

Recommendation 4 -That the Council use strategic drivers such as the community safety plan, health and wellbeing strategy, local transport plan, **planning function** as well as strategies for older people and people with dementia as levers to reinforce the needs of people living with dementia.

Recommendation 6 - That Dementia Friends sessions are made compulsory for all customer facing Council employees, **including elected members**, and that it is included in Council and relevant Capita inductions.

Recommendation 10 - Explore the opportunity to create a dementia roadmap for Southampton **that provides high quality information about the dementia journey alongside local information about services, support groups and care pathways to assist primary care to support people with dementia, their families and carers.**

Recommendation 12 - Through the Health and Wellbeing Board **and NHS Southampton Clinical Commissioning Group General Assembly** Southampton GP Practices are actively encouraged to sign up to the ISPACE initiative.

Recommendation 18 - That the City Council explores opportunities to develop a Community Toilet Scheme in Southampton.

SOUTHAMPTON CITY COUNCIL
OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE
MINUTES OF THE MEETING HELD ON 16 JUNE 2016

- Present: Councillors Fitzhenry (Chair), Fuller, Furnell, Moulton (Except Minute 7), T Thomas, Bogle, McEwing (Except Minute 2-5), D Thomas and Mintoff
- Apologies: Councillors Hannides, Morrell, Whitbread, Murphy and Savage
- Also in attendance: Leader of the Council
Chair of the Scrutiny Inquiry Panel – Making Southampton Dementia Friendly

1. **APOLOGIES AND CHANGES IN PANEL MEMBERSHIP (IF ANY)**

The Committee noted the apologies of Councillor Hannides. The Committee also noted that following receipt of the temporary resignation of Councillors Whitbread, Murphy, Savage and Morrell from the Overview and Scrutiny Management Committee, the Service Director, Legal and Governance, acting under delegated powers, had appointed Councillors Mintoff, McEwing, Bogle and D Thomas respectively to replace them for the purposes of this meeting.

2. **ELECTION OF VICE-CHAIR**

RESOLVED that Councillor Moulton be elected as Vice-Chair for the 2016-17 municipal year.

3. **MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)**

RESOLVED that the minutes of the meeting held on 14 April 2016 be approved and signed as a correct record.

4. **SCRUTINY INQUIRY PANEL - MAKING SOUTHAMPTON DEMENTIA FRIENDLY FINAL REPORT**

The Committee considered the report of the Chair of the Scrutiny Inquiry Panel seeking approval of the final report to forward to the Executive for consideration and further action.

Councillor Coombs, Chair of the Scrutiny Inquiry Panel for “Making Southampton Dementia Friendly” was in attendance and presented the report to the Committee.

RESOLVED that the final report be approved and forwarded to the Executive for consideration and further action.

5. **FORWARD PLAN: GO SOUTHAMPTON PROPOSAL FOR A CITY CENTRE BUSINESS IMPROVEMENT DISTRICT**

The Committee considered the report of the Head of Economic Development and Skills detailing the item "Go Southampton proposal for a City Centre Business Improvement District (BID) requested for discussion from the current Forward Plan.

Brad Roynon and Tim Keeping (BID representatives) were present and with the consent of the Chair, addressed the meeting.

The Committee expressed their support for the Go Southampton BID proposal.

RESOLVED that the issue be revisited by the Committee in early 2017.

6. **TRANSFORMATION PROGRAMME UPDATE**

The Committee considered the report of the Transformation Director providing an update on the progress made in relation to the Council's transformation programme.

The Committee received a presentation on the Transformation Programme.

RESOLVED:

- i) that the Transformation update presentation be circulated to the Overview and Scrutiny Management Committee;
- ii) that reflecting on the changes in the way the Council interacts with customers, a briefing session be organised for elected members to look at the opportunities available for new ways of working;
- iii) that a citywide conversation, led by the Leader commences on the cost and provision in South Hampshire of essential higher education courses in social care; and
- iv) that the Committee be provided with a brief overview of the mechanisms in place to ensure that the Council's Management Team has effective oversight and control of the General Fund Revenue Budget.

7. **MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE**

The Committee received and noted the report of the Service Director, Legal and Governance detailing the actions of the Executive and monitoring progress of the recommendations of the Committee.

Agenda Item 7

DECISION-MAKER:	OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE		
SUBJECT:	COUNCIL STRATEGY PERFORMANCE – QUARTER 4, 2015-16		
DATE OF DECISION:	14 JULY 2016		
REPORT OF:	LEADER OF THE COUNCIL		
<u>CONTACT DETAILS</u>			
AUTHOR:	Name:	Saqib Yasin	Tel: 023 8083 2017
	E-mail:	Saqib.yasin@southampton.gov.uk	
Director	Name:	Emma Lewis	Tel: 023 8091 7984
	E-mail:	Emma.lewis@southampton.gov.uk	
STATEMENT OF CONFIDENTIALITY			
None			
BRIEF SUMMARY			
<p>This report provides information about quarter 4 and final year annual performance for 2015/16 against the key success measures included in the Southampton City Council Strategy 2014-17. A revised 4 year Council Strategy is being developed for consideration by Council in September 2016. As part of this, a new set of success measures will be agreed; this is therefore the last time the Council will report against the current set of performance measures.</p>			
RECOMMENDATIONS:			
	(i)	To note the report	
	(ii)	To provide feedback on the current set of Council Strategy performance measures, to be taken into account as part of the review and development of a revised Council Strategy.	
REASONS FOR REPORT RECOMMENDATIONS			
1.	<p>Quarterly performance reports are produced and reported to the Overview and Scrutiny management Committee (OSMC), as well as published on the Council's website, in accordance with Southampton City Council's commitment to open and transparent governance. These reports are based on the measures included in the Council Strategy; in revising the Strategy, there is therefore an opportunity to review the measures and ensure they are aligned to priorities, relevant, and timely.</p>		
ALTERNATIVE OPTIONS CONSIDERED AND REJECTED			
2.	Not applicable.		
DETAIL (Including consultation carried out)			
3.	<p>The Council monitors its performance quarterly against the key success measures included in the Council Strategy 2014-17. The quarter 4 scorecard for 2015/16 is attached in Appendix 1.</p>		
4.	<p>The attached scorecard provides an update on all quarterly measures included in the Council Strategy 2014-17. The scorecard also provides figures for annual measures where these are available.</p>		

Quarter Four Performance 2015/16

5.	The Council Strategy measures have remained consistent since 2014/15, although in some cases targets have been updated (where this applies, it is detailed in the scorecard). Therefore it is possible to compare performance against that achieved last year.																		
6.	<p>There have been refinements to the Prospective Adoptive Families (rate per 10,000 0-17 year olds) measure. This old measure is no longer reported nationally and the underlying data descriptions have been redeveloped with nationally comparable information. Two new measures are therefore agreed with the service. These are:</p> <ul style="list-style-type: none"> • 3.3 (a) The number of approved adoptive families • 3.3 (b) The average number of days between registration and approval for new approvals <p>These changes were made effective for quarter 4.</p>																		
7.	<p>Performance for each measure is rated as either:</p> <ul style="list-style-type: none"> • Blue – performance exceeds target by 10% or more • Green – performance is between -5% and +10% off target • Amber – performance is between -5% and -10% off target • Red – performance is -10% or more off target. 																		
8.	When quarter 3 figures were presented the Council Management Team and the OSMC requested that the format for variance reporting was changed to show the actual variance rather than % variance. We agreed that we would retain the format for this year for consistency and update the dials to a time series format which would present history and actual variances on a single graph. This has now been developed and 2016-17 reporting will take this updated format.																		
9.	<p>Overall, the quarter 4 scorecard shows that (for measures reported):</p> <table border="1" data-bbox="437 1397 1329 1809"> <thead> <tr> <th></th> <th>No. of measures Q4 2014/15</th> <th>No. of measures Q4 2015/16</th> </tr> </thead> <tbody> <tr> <td>Blue</td> <td>2</td> <td>1</td> </tr> <tr> <td>Green</td> <td>13</td> <td>12</td> </tr> <tr> <td>Amber</td> <td>4</td> <td>2</td> </tr> <tr> <td>Red</td> <td>8</td> <td>16</td> </tr> <tr> <td>Not available</td> <td>11</td> <td>8</td> </tr> </tbody> </table>		No. of measures Q4 2014/15	No. of measures Q4 2015/16	Blue	2	1	Green	13	12	Amber	4	2	Red	8	16	Not available	11	8
	No. of measures Q4 2014/15	No. of measures Q4 2015/16																	
Blue	2	1																	
Green	13	12																	
Amber	4	2																	
Red	8	16																	
Not available	11	8																	
10.	The following tables provide a summary of those measures rated as red or amber (Table 1), off target, and those measures rated as green or blue (Table 2). These are within or exceeding an agreed tolerance. Further detail, including commentary, is available in Appendix 1.																		

Table 1

Measure	RAG	Preferred direction	Target	Actual
Care Leavers not in contact or Not in Education, Employment or Training (NEET)	RED	↓	41.0%	54.2%
Additional supported jobs / apprenticeships created for major developments	RED	↑	255	181
City employers signed up to the minimum wage	RED	↑	6	5
Families Matter, phase 2	RED	↑	32.0%	6.3%
Older people permanently admitted to residential and nursing homes (per 100,000 population)	RED	↓	780	899
Older people still at home 91 days after hospital discharge	RED	↑	90.0%	78.6%
Children subject to repeat child protection plans	RED	↓	13.0%	23.8%
Average time taken to place a child for adoption after entering care system	RED	↓	487	1122
Average number of days between registration and approval for new approvals	RED	↓	241	313
Repeat domestic violence and abuse cases returning to a Multi-Agency Risk Assessment Conference	RED	↓	22.5%	25.6%
Delayed Transfers of Care from Hospital (DToC)	RED	↓	800	954
People using Direct Payments	RED	↑	25.0%	18.8%
Affordable homes delivered	RED	↑	365	204
Local Authority housing stock that is non decent	RED	↓	3.0%	8.0%
Residents agreeing the Council offers value for money	RED	↑	50%	43%
Residents satisfied with how the Council runs things	RED	↑	64%	55%
Care leavers in contact and in suitable accommodation	AMBER	↑	85.0%	78.6%
Household waste sent for re-use, recycling and composting	AMBER	↑	30.0%	27.0%

Table 2

Measure	RAG	Preferred direction	Target	Actual
Children Leaving Care for Permanence – Special Guardianship Order (SGO).	BLUE	↑	35.0%	38.7%
Pupils at Key Stage 2 attaining level 4+ in Reading, Writing and Maths	GREEN	↑	82%	80%
Pupils attaining 5 or more A*-C grades at GCSE, including English and Maths	GREEN	↑	50.5%	50.6%
Young people who are NEET	GREEN	↓	5.2%	4.8%
Pupils in Early Years Foundation Phase achieving good level of development	GREEN	↑	64.0%	66.1%
Number of approved adoptive families	GREEN	↑	11.7	12
First time entrants into Youth Justice System	GREEN	↓	500	486
Young people re-offending in 12 month period from original offence	GREEN	↓	37.0%	36.5%
Residents who take part in volunteering	GREEN	↑	42%	40%
Residents satisfied with Southampton as a place to live	GREEN	↑	84%	81%
Residents who feel that Southampton is a place where people from different backgrounds get on well together	GREEN	↑	70%	68%
Number of active online accounts	GREEN	↑	35000	35000
% transactions completed using self-serve methods * Target has not been set for this measure	GREEN	↑	58%	N/A

11.	The following measures are currently unavailable.	
	Measure	Reason
	Apprenticeship starts (1.5)	Normal time lag – data yet to be released by Skills Funding Agency.
	Investment in major development projects in city (1.6)	Software to calculate metric no longer licensed – alternative measure tbc
	Jobs created through major development projects in city (1.7)	Software to calculate metric no longer licensed – alternative measure tbc
	Adult participation in sport and recreation (2.5)	Normal time lag
	Smoking prevalence (2.6)	Normal time lag
	Mortality rate from preventable causes (2.7)	Normal time lag
	A roads requiring urgent structural maintenance (5.2)	Normal time lag
	Unclassified roads requiring urgent structural maintenance (5.3)	Normal time lag

Development of Revised Council Strategy Success Measures

12.	A revised 4 year Council Strategy is being developed for consideration by Council in September 2016. This provides an opportunity to review the key success measures reported on quarterly. Some of the current measures are core indicators. However, others have proved less useful, such as the number of employers signed up to the Living Wage, either because the Council has limited ability to influence outcomes, or because of time lags in obtaining data, or infrequency of reporting.
13.	In developing a new Council Strategy the intention is to address these issues so that all quarterly measures are relevant, timely and accurate. Therefore, this is the last time that the Council will report performance against the current set of Council Strategy Performance Scorecard measures.
14.	OSMC are requested to provide feedback on the current set of measures, listed above and in Appendix 1, to be taken into account as part of the review and development of a revised Council Strategy.

RESOURCE IMPLICATIONS

Capital/Revenue

15. There are no resource implications for consideration as a result of this report.

Property/Other

16. There are no property or other implications for consideration as a result of this report.

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

17. There are no legal implications for consideration as a result of this report.

Other Legal Implications:

18.	None
POLICY FRAMEWORK IMPLICATIONS	
19.	There are no policy framework implications for consideration as a result of this report.
KEY DECISION	No
WARDS/COMMUNITIES AFFECTED:	None directly as a result of this report
<u>SUPPORTING DOCUMENTATION</u>	
Appendices	
1.	Quarter 4 scorecard
Documents In Members' Rooms	
1.	None
Equality Impact Assessment	
Do the implications/subject of the report require an Equality and Safety Impact Assessments (ESIA) to be carried out.	No
Privacy Impact Assessment	
Do the implications/subject of the report require a Privacy Impact Assessment (PIA) to be carried out.	No
Other Background Documents - Equality Impact Assessment and Other Background documents available for inspection at:	
Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
1.	None



Jobs for local people

RAG status
Current / (Previous)

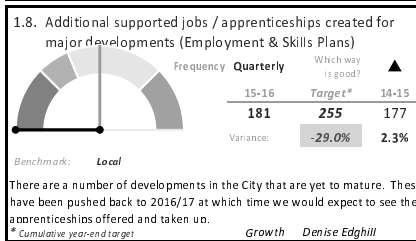
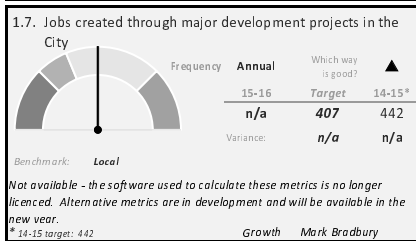
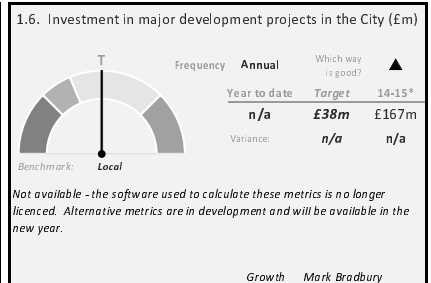
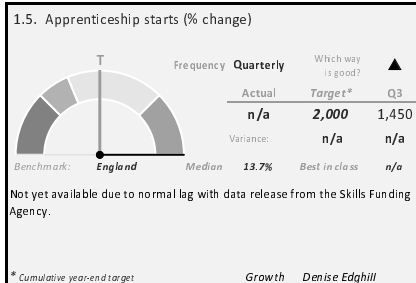
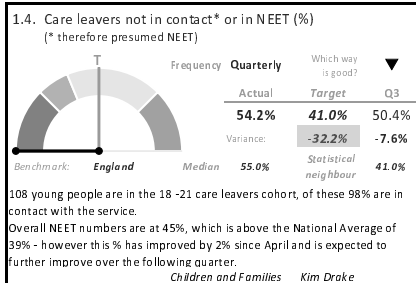
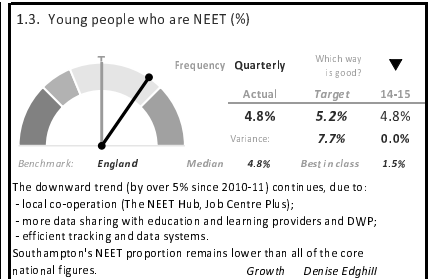
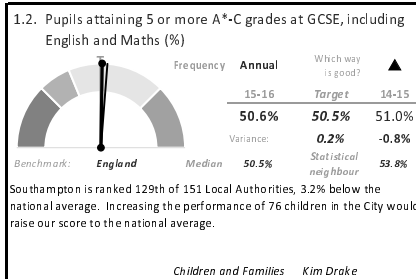
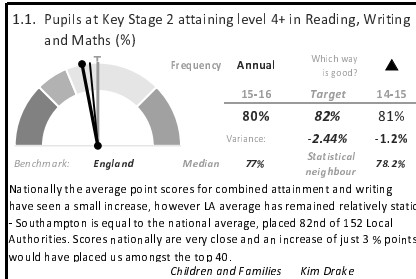
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0 (2)
3 (3) 1.4. 1.8. 1.9.

Direction of travel
since previous report
1 1.1.
1 1.2.

Appendix 1



9 measures



Prevention and early intervention

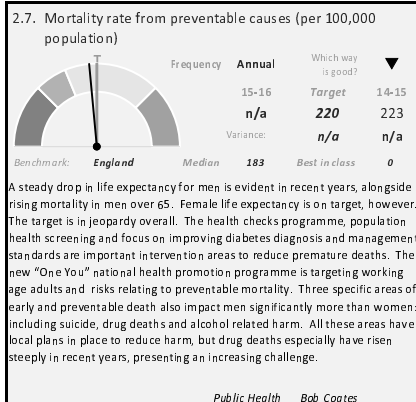
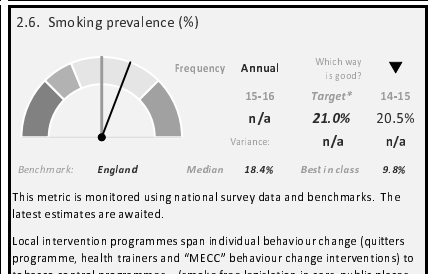
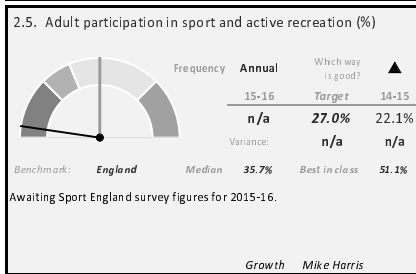
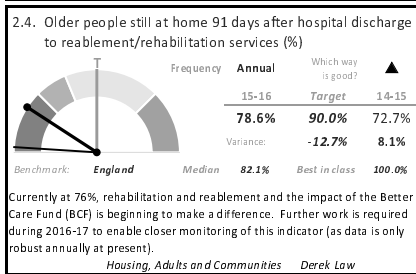
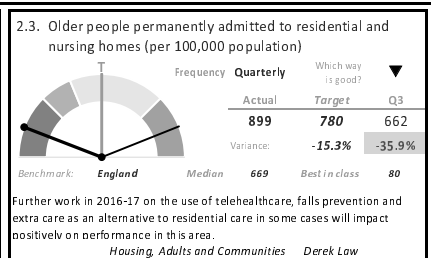
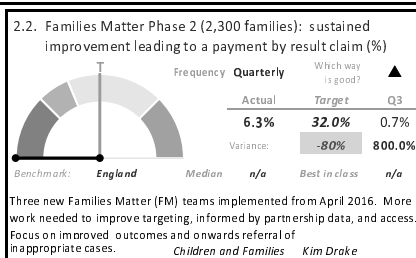
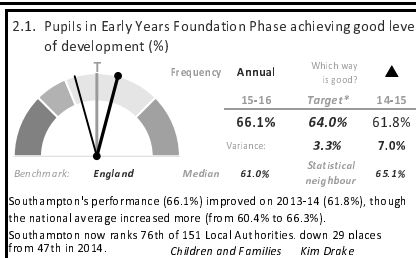
RAG status
Current / (Previous)

0 (1)
1 (2) 2.1.
0 (0)
3 (4) 2.2. 2.3. 2.4.

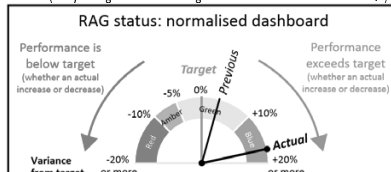
Direction of travel
since previous report
1 2.1.
1 2.3.



7 measures



(Grey background if latest figure is not available for 2015-16 Q4)





Protecting vulnerable people
10 measures

RAG status
Current / (Previous)

- ✓ 1 (1) 3.4.
- ✓ 3 (2) 3.3.(a) 3.5. 3.6.
- ⊖ 0 (1)
- ⊗ 6 (6) 3.1. 3.2. 3.3.(b) 3.7. 3.8. 3.9.

Direction of travel
since previous report

- ▲ 1 3.4.
- ▼ 1 3.8.



3.1. Children subject to repeat child protection plans (%)

Frequency	Quarterly	Which way is good?
Actual	23.8%	▼
Target	13.0%	
Q3	21.2%	
Variance:	-83%	-12.4%

Benchmark: England Median 16.6% Best in class 2.7%

For the Q1 16/17 period, we have seen an improvement in the measure as only 2 children have been repeat referrals – the 3rd month in a row as a positive reduction. This is impacted by targeted working becoming more effective in our care planning. The % rate is positive for May at 6%.

Children and Families Kim Drake

3.2. Average time to place a child for adoption after entering care system (days)

Frequency	Quarterly	Which way is good?
Actual	1,122	▼
Target	487	
Q3	915	
Variance:	-130%	-22.6%

Benchmark: England 3-year average 697 Statistical neighbour 645

The average has risen due to a number of children placed with adoptive families who had been waiting for two years or more. Family Finding (FF) continues to seek places for five children who have waited over 18 months. 2015-16 average 1,049, just over 50% up on (worse than) 2014-15 (692).

Children and Families Kim Drake

RAG status: normalised dashboard

Performance is below target (whether an actual increase or decrease)

Performance exceeds target (whether an actual increase or decrease)

(Grey background if latest figure is not available for 2015-16 Q4)

3.3. (a) Number of approved adoptive families

Frequency	Quarterly	Which way is good?
Actual	12	▲
Target*	11.7	
Q3	6	
Variance:	2.2%	100%

Benchmark: Local Median 9.2 Best in class 30

An improvement on previous quarters, reflecting last year's recruitment campaign. Anticipated to fall in Q1 due to decreased advertising and no longer accepting adoptive families who live within Southampton.

*Proposed target is Statistical neighbour average

Children and Families Kim Drake

3.3. (b) Average number of days between registration and approval for new approvals

Frequency	Quarterly	Which way is good?
Actual	313	▼
Target*	241	
Q3	256	
Variance:	-30%	-22%

Benchmark: Local Median 234 Best in class 9

This measure looks at the total duration between registration and approval. The Q4 data shows an increase of 57 days at 313, on the back of Q3 at 256 average days – however, this doesn't capture the breaks applicants undertake and for which are able to discount from the date of application. Current work is underway with PARIS to improve this.

*Proposed target is Statistical neighbour average

Children and Families Kim Drake

3.4. Children leaving care for permanence (Special Guardianship Order (SGO) or Adoption) (%)

Frequency	Quarterly	Which way is good?
Actual	38.7%	▲
Target	35.0%	
Q3	17.0%	
Variance:	10.6%	128%

Benchmark: England Median 28.0% Best in class n/a

12 children out of 31 leaving care for permanence (a adoption or SGO). Current work will determine if any children in Long-Term Fostering (LTF) and cases currently in proceedings can move to SGO.

Adoption activity continues to focus on family finding with early identification of adopters pre placement order.

Children and Families Kim Drake

3.5. First time entrants into Youth Justice System (per 100,000 population of 10-17 year olds)

Frequency	Quarterly	Which way is good?
Actual	486	▼
Target	500	
Q3	496	
Variance:	2.8%	2.0%

Benchmark: England Median 402 Best in class 0

The latest data equates to 92 young people, a reduction of 10 from Q1. The reducing trend continues, but not at the pronounced rate that was seen when Southampton implemented the Joint Decision Making Panel (JDMPP). To support further improvement we have reviewed JDMPP arrangements and the YOS Manager undertakes regular reviews with the arbitrating inspector.

Children and Families Kim Drake

3.6. Young people re-offending in 12 month period from original offence (%)

Frequency	Quarterly	Which way is good?
Actual	36.5%	▼
Target	37.0%	
Q3	35.0%	
Variance:	1.4%	-4.3%

Benchmark: England Median 35.6% Best in class 17.6%

The cohort continues to reduce, though re-offending rates within the remaining cohort are challenging. We are developing disposal arrangements with the Police and the Local Courts as many re-offending issues are related to non-compliance with Orders. It is expected that we can reduce re-offending on the back of this work.

Children and Families Kim Drake

3.7. Repeat domestic violence and abuse cases returning to a Multi-Agency Risk Assessment Conference (MARAC) (%)

Frequency	Quarterly	Which way is good?
Actual	25.6%	▼
Target	22.5%	
Q3	29.5%	
Variance:	-13.8%	13.2%

Benchmark: England Median 24.0% Best in class 28-40%

Cases are being identified and assessed as high risk of significant harm and referrals to MARAC made by many partners continue to rise. The rise in volume is mostly attributed to new cases – or new relationships of pre-existing victims or perpetrators. The rise in reporting is a positive reflection of Police and multi-agency professionals identifying cases.

A new integrated multi-agency MARAC and MASH will launch on 27th June and this is intended to enable SCC and partners to manage multi-agency DA risk assessment more effectively and efficiently, with an alignment of DA and children's safeguarding in the MASH.

Children and Families Kim Drake

3.8. Delayed Transfers of Care from hospital (DToC) - average days delayed per month per 100,000 adult population (18)

Frequency	Quarterly	Which way is good?
Actual	954.0	▼
Target	800.0	
Q3	721.7	
Variance:	-19.3%	-32.2%

Benchmark: To be established

There was a 17% reduction in DToC achieved in 2015-16 compared to the previous year. There is still some way to go to bring DToC levels in line with statistical neighbours but a significant reduction in 2015-16 shows we are on the right track.

Key contributors to this success have been 7 day working in the Hospital Discharge Team, improvements in CHC process, the recruitment of Discharge officers in the hospital, implementation of the complex discharge policy and a stronger whole system focus on discharge.

Housing, Adults and Communities Derek Law

3.9. People using social care who receive direct payments (%)

Frequency	Quarterly	Which way is good?
Actual	18.8%	▲
Target	25.0%	
Q3	18.0%	
Variance:	-24.7%	4.4%

Benchmark: England Median 19.1% Best in class 76.5%

The process for applying for Direct Payments has been lengthy and discouraging for clients, this is now being slimmed down. The Transformation team are exploring digitalisation as a method of online assessment to make this process easier.

We are re-modelling the Resource Allocation System (the system to determine the value of client Direct Payments) in line with good practice elsewhere - Direct payments are now going to be the default position.

Housing, Adults and Communities Derek Law



Good quality and affordable housing
3 measures

RAG status
Current / (Previous)

- ✓ 0 (0)
- ✓ 0 (1) 4.3.
- ⊖ 1 (0) 4.1.
- ⊗ 2 (2) 4.1. 4.2.

Direction of travel
since previous report

- ▲ 0
- ▼ 1 4.3.



4.1. Affordable homes delivered

Frequency	Quarterly	Which way is good?
Actual	204	▲
Target*	365	
Q3	117	
Variance:	-44%	74%

Benchmark: Local

The unexpected Budget announcements early in the 15/16 programme (including a 1% reduction in social/affordable rents until 20/21) significantly reduced providers' anticipated income streams and therefore borrowing capabilities, and severely curtailed affordable housing development capacities as a consequence.

Many providers immediately withdrew from agreed development contracts and avoided taking on any new schemes pending major business re-planning as required by the Homes and Communities Agency. In addition, the anticipated policy and grant funding shift towards affordable home ownership tenures in preference to rental, such as through the Starter Homes Initiative, was much delayed.

Locally delivery has also been affected by a surge in student housing and S.106 exempt prior approval conversions of commercial buildings.

* Cumulative target

Growth Mark Bradbury

4.2. Local authority housing stock that is non decent (%)

Frequency	Quarterly	Which way is good?
Actual	8.0%	▼
Target	3.0%	
Q3	4.5%	
Variance:	-166%	-78%

Benchmark: England Median 4.74% Best in class 0.00%

The end of the year has seen an expected increase in non-decency as building elements increase in age. Ongoing programmes are in place to address areas of non-decency. However access issues (particularly for electrical rewires) are slowing progress in resolving issues.

Housing, Adults and Communities Derek Law

4.3. Care leavers in contact and in suitable accommodation (%)

Frequency	Quarterly	Which way is good?
Actual	78.6%	▲
Target	85.0%	
Q3	86.6%	
Variance:	-7.5%	-9.2%

Benchmark: England Median 88% Best in class 100%

We are in contact with 98% of our care leavers which means that 2 young people out of a changeable cohort of 108 care leavers are not engaging with the service. This is a positive measure to report and we are above average on this in the national context.

The 2 young people not engaging, is a refusal of service and we make every effort to assist and advise where we can. These cases are reviewed and checks are made in line with protocol.

Children and Families Kim Drake



Services for all

RAG status

Current / (Previous)



Direction of travel since previous report: 1 5.1, 0



3 measures

5.1. Household waste sent for re-use, recycling and composting (%)

Frequency	Quarterly	Which way is good?
Actual	27.0%	▲
Target	30.0%	
Q3	26.9%	
Variance:	-10.0%	0.4%

Benchmark: England Median 43.2% Best in class 45.0%

The team has worked hard with residents to help them recycle, resulting in an increase in the average recycling rate for the year of just over 1%.

Transactions and Universal Services Mitch Sanders

5.2. 'A' roads requiring urgent structural maintenance (%)

Frequency	Annual	Which way is good?
15-16	n/a	▼
Target	13%	
14-15	6%	
Variance:	n/a	n/a

Benchmark: England Median 6% Best in class 1%

2015-16 data obtained through an annual survey is yet to be released. Targets (below England national average) are based on current levels of investment.

Digital and Business Operations Rob Harwood

5.3. Unclassified roads requiring urgent structural maintenance (%)

Frequency	Annual	Which way is good?
15-16	n/a	▼
Target	20%	
14-15	18%	
Variance:	n/a	n/a

Benchmark: Local

2015-16 data obtained through an annual survey is yet to be released. Targets (below England national average) are based on current levels of investment.

Digital and Business Operations Rob Harwood



City pride

RAG status

Current / (Previous)



Direction of travel since previous report: 2 6.1. 6.3., 0



3 measures

6.1. Residents who take part in volunteering (%)

Frequency	Biennial	Which way is good?
15-16	40%	▲
Target	42%	
13-14	39%	
Variance:	-4.8%	2.6%

Benchmark: England Median 44% Best in class n/a

Results from the Southampton City Survey 2016 have recently been published. There is a marginal difference in results from the previous survey. Southampton works alongside many organisations who help to encourage volunteering in the city.

Strategy, Skills & Comms Suki Sitaram

6.2. Residents satisfied with Southampton as a place to live (%)

Frequency	Biennial	Which way is good?
15-16	81%	▲
Target	84%	
13-14	82%	
Variance:	-3.6%	-1.2%

Benchmark: England Median 84% Best in class n/a

Results from the Southampton City Survey 2016 have recently been published. There is a marginal difference in results from the previous survey.

Strategy, Skills & Comms Suki Sitaram

6.3. Residents who feel that Southampton is a place where people from different backgrounds get on well together

Frequency	Biennial	Which way is good?
15-16	68%	▲
Target	70%	
13-14	63%	
Variance:	-2.9%	7.9%

Benchmark: England Median 86% Best in class n/a

Results from the Southampton City Survey 2016 have recently been published. There has been a significant positive improvement in this measure.

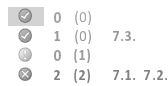
Strategy, Skills & Comms Suki Sitaram



A sustainable council

RAG status

Current / (Previous)



Direction of travel since previous report: 1 7.3., 1 7.2.



4 measures

7.1. Residents agreeing council offers value for money (%)

Frequency	Biennial	Which way is good?
15-16	43%	▲
Target	50%	
13-14	44%	
Variance:	-14.0%	-2.3%

Benchmark: England Median 53.0% Best in class n/a

This is largely unchanged on the previous survey in 2013/14 despite the climate of cut-backs.

Strategy, Skills & Comms Suki Sitaram

7.2. Residents satisfied with how the council runs things (%)

Frequency	Biennial	Which way is good?
15-16	55%	▲
Target	64%	
13-14	59%	
Variance:	-14.1%	-6.8%

Benchmark: England Median 72.0% Best in class n/a

Results from the Southampton City Survey 2016 have recently been published. Efforts focusing on the customer outcomes will help us improve this measure.

Strategy, Skills & Comms Suki Sitaram

7.3. Number of active online customer accounts*

Frequency	Quarterly	Which way is good?
Q4	35,000	▲
Target	35,000	
Q3	30,339	
Variance:	0.0%	3.3%

Local measure - benchmarking not available

The new MySouthampton went live in January 2016. The plan is to link all service-based customer accounts (i.e. Library, Housing) with the My Southampton account so residents will increasingly find the account a helpful way to save them time in transacting with the council.

Transformation Stephen Giacchino

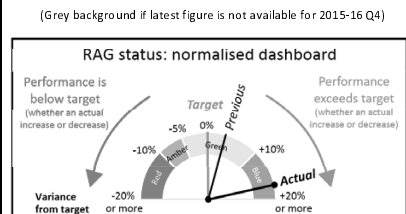
7.4. Percentage of payment transactions completed using self-serve methods*

Frequency	Quarterly	Which way is good?
Actual	58%	▲
Target*	68%	
Q3	68%	
Variance:	n/a	-14.6%

Local measure - benchmarking not available

This measure includes on-line, direct debits and Automated Telephone Payment (ATP) – the cheapest methods for the council with no manual intervention. While it appears to show a reduction in quarter 4, this is to be expected as Council Tax is collected over the 10 months April to January only.

Transformation Stephen Giacchino



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Agenda Item 8

DECISION-MAKER:		OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE	
SUBJECT:		FORWARD PLAN	
DATE OF DECISION:		14 JULY 2016	
REPORT OF:		SERVICE DIRECTOR - LEGAL AND GOVERNANCE	
<u>CONTACT DETAILS</u>			
AUTHOR:	Name:	Mark Pirnie	Tel: 023 8083 3886
	E-mail:	Mark.pirnie@southampton.gov.uk	
Director	Name:	Richard Ivory	Tel: 023 8083 2794
	E-mail:	Richard.ivory@southampton.gov.uk	
STATEMENT OF CONFIDENTIALITY			
None			
BRIEF SUMMARY			
This item enables the Overview and Scrutiny Management Committee to examine the content of the Forward Plan and to discuss issues of interest or concern with the Executive to ensure that forthcoming decisions made by the Executive benefit local residents.			
RECOMMENDATIONS:			
	(i)	That the Committee discuss the items listed in paragraph 3 of the report to highlight any matters which Members feel should be taken into account by the Executive when reaching a decision.	
REASONS FOR REPORT RECOMMENDATIONS			
1.	To enable Members to identify any matters which they feel the Cabinet should take into account when reaching a decision.		
ALTERNATIVE OPTIONS CONSIDERED AND REJECTED			
2.	None.		
DETAIL (Including consultation carried out)			
3.	The Forward Plan for the period July 2016 – October 2016 has been circulated to members of the Overview and Scrutiny Management Committee. The following issues were identified for discussion with the Decision Maker:		
	Portfolio	Decision	Requested By
	Housing & Adult Care – Officer Decision	Learning Disability Residential Homes Future Options	Cllr Fitzhenry
	Housing & Adult Care	Draft Housing Strategy 2016-2025	Cllr Fitzhenry
4.	Briefing papers responding to the items identified by members of the Committee are appended to this report. Members are invited to use the papers to explore the issues with the decision maker.		

RESOURCE IMPLICATIONS	
<u>Capital/Revenue</u>	
5.	The details for the items on the Forward Plan will be set out in the Executive decision making report issued prior to the decision being taken.
<u>Property/Other</u>	
6.	The details for the items on the Forward Plan will be set out in the Executive decision making report issued prior to the decision being taken.
LEGAL IMPLICATIONS	
<u>Statutory power to undertake proposals in the report:</u>	
7.	The details for the items on the Forward Plan will be set out in the Executive decision making report issued prior to the decision being taken.
8.	The duty to undertake overview and scrutiny is set out in Part 1A Section 9 of the Local Government Act 2000.
<u>Other Legal Implications:</u>	
9.	None
POLICY FRAMEWORK IMPLICATIONS	
10.	The details for the items on the Forward Plan will be set out in the Executive decision making report issued prior to the decision being taken.
KEY DECISION	No
WARDS/COMMUNITIES AFFECTED:	None directly as a result of this report
<u>SUPPORTING DOCUMENTATION</u>	
Appendices	
1.	Briefing Paper – Learning Disability Residential Homes Future Options
2.	Briefing Paper - Draft Housing Strategy 2016-2025
Documents In Members' Rooms	
	The following documents relating to the Learning Disability Residential Homes Future Options item are available in Members' Rooms:
1.	Consultation Information Pack
2.	Supplementary consultation document with more detailed information
3.	Summary of responses to consultation
4.	Equality and Impact Assessment
Equality Impact Assessment	
Do the implications/subject of the report require an Equality and Safety Impact Assessments (ESIA) to be carried out.	Yes
Privacy Impact Assessment	
Do the implications/subject of the report require a Privacy Impact Assessment (PIA) to be carried out.	No

Other Background Documents - Equality Impact Assessment and Other Background documents available for inspection at:		
	Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
1.	None	

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BRIEFING PAPER

SUBJECT: LEARNING DISABILITY RESIDENTIAL HOMES FUTURE OPTIONS
DATE: 14 JULY 2016
RECIPIENT: OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE

THIS IS NOT A DECISION PAPER**SUMMARY:**

This paper provides context and explanation of the future options for two learning disability residential care homes. The options are:

1. For the homes to deregister and become supported living
2. For the homes to remain as residential care homes and go through a tender process to be re-procured.

Option 1 to deregister the homes is the recommended option.

The homes are Seagarth Lane and Orchard Mews and both are currently registered with the Care Quality Commission (CQC) as residential homes. There are eleven service users in total within the two homes, all of whom have learning disabilities. There is one void which we are seeking to fill. The service is provided by Dimensions through a block contract with the City Council. The total annual spend on the two homes is approximately £920,000 per year.

A consultation with service users and their families took place between 5th January 2016 and 22nd April 2016. The decision is due to be made by the Director of Quality and Integration on 18th July 2016.

BACKGROUND and BRIEFING DETAILS:

1. Seagarth Lane and Orchard Mews are residential homes providing accommodation for adults with complex learning disabilities.
2. Six people live at Seagarth Lane with around 530 hours of support being provided per week. Five people live at Orchard Mews and there is currently one additional void; around 520 hours of support are provided per week. Dimensions provide the support and are the registered provider with the Care Quality Commission.
3. The homes were established as part of a resettlement programme from Tatchbury Mount Hospital (institutional setting) in the late 1990's. Radian are the owners of the properties, when purchased they were purpose-built and funding was provided by the (previous) South West Hampshire Health Authority. The NHS hold a legal charge under a Capital Grant Agreement (CGA) and agreement to the deregistration has been given in principle from NHS England (pending the decision of the proposal and outcome of the consultation) regarding the potential change in designation from residential care to supported living services. There is a service level agreement between Radian and Dimensions the care provider in respect to the various responsibilities for repairs and maintenance.
4. The national Transforming Care Plan – *Building the Right Support* requires the development of an increased housing stock of community based accommodation for adults with learning disabilities. One element local commissioners of services are exploring in order to meet this requirement is the deregistration of residential homes

BRIEFING PAPER

to become supported living schemes where appropriate. Southampton is a key stakeholder within the SHIP (Southampton, Hampshire, Isle of Wight & Portsmouth) Transforming Care Plan.

5. The Integrated Commissioning Unit (ICU) lead the Complex Housing Project which aims to increase the quality, capacity and number of supported living environments in the city. This project forms part of that work and is supported by dedicated social work capacity. There is collaboration with neighbouring authorities as deregistration is being considered by a number of other authorities and providers locally.

Residential Care & Supported Living – The key differences

6. Within a residential care home a provider is registered with the Care Quality Commission to provide both the care and the accommodation. In Supported Living the care and accommodation functions are separate so that the care provider is registered with the Care Quality Commission as a domiciliary care agency to provide the care. The housing provider is the landlord with each service user having a tenancy agreement. Service users are able to claim more welfare benefits to support their living expenses.

Consultation with service users and families

7. The consultation on the proposal was developed following discussions with SCC legal services. Advice was given that the common law duty of fairness applied, due to SCC considering a withdrawal, reduction or change to its services. This brings a duty to consult. A full public consultation was not deemed proportionate, but a 'full and meaningful' consultation was necessary with those potentially affected by the proposal. The consultation proposal was tabled at SCC's Research and Consultation Group.
8. The consultation period ran from 5th January 2016 to 22nd April 2016 with the eleven service users and their families, where relevant. The consultation pack consisted of:
 - A consultation timetable
 - An information document entitled 'My Home, My Support, My Money'
 - An easy read version of the information for service users
 - A Frequently Asked Questions document which was updated through the consultation period
 - A consultation feedback sheet for families and an easy read version for clients.
9. The feedback sheet asked service users and family's eighteen questions about elements such as, what support they had received during the consultation, whether they understood the information, what their preferred option was and additional feedback to SCC regarding the process.
10. Advocacy support was, and remains available, from Choices Advocacy for service users or family members to talk independently about the proposals. Families have also been signposted to the Southampton Carers Service. A dedicated social worker has been, and continues to be available, to commence the reassessment process and offer additional support in meetings with each service user and their families and to discuss the impacts on individuals.
11. During the consultation a number of questions were received from families asking for more specific information about the financial impact and how the additional

BRIEFING PAPER

responsibilities of paying bills and applying for benefits would be managed. In response to these questions a supplementary consultation document was put together with more detailed information. In addition to this one family requested a 'families meeting' which was arranged. On Tuesday 19th April a session was held where all families were invited to meet together with the senior commissioner, social worker, advocacy agency, SCC benefits advisors and Dimensions. The purpose of this was to answer any additional questions from service users and families. Four families attended.

12. The consultation period was extended to allow time for service users and families to read the additional information and ask further questions at the meeting.

Consultation Responses

13. A completed feedback form was received from 8 of the 11 families. In addition, one service user completed the easy read form. On the question about people's preferred option the responses were:
 - The home remaining as a residential care home was preferred by 2 service users and their families
 - The home transferring to a supported living arrangement was preferred by 3 service users and their families.
 - No preference – 2 people
 - Question not answered – 1 person.
14. A number of individual comments were received by the families who were in favour of the home remaining as a residential care home. We have meet with these families to continue to address their individual concerns and to seek solutions, this dialogue will continue within the support planning process.
15. The various consultation documents referred to above are available as Members' Room documents.

Equality Duties

16. An Equality Impact Assessment has been completed for both homes. This has been updated throughout the process and is populated by seven key information sources. A completed copy of the Equality Impact Assessment is available as a Members' Room Document. A summary of key impacts and actions is attached as Appendix 1.

Arrangements if decision is made to deregister

17. If the decision is made to deregister, then Dimensions will continue to provide the care with the existing staff team however this will be commissioned through the domiciliary care framework rather than a residential block contract. Dimensions are ranked number one on the domiciliary care framework for Supported Living so a direct award can be made to them for the support element should the homes deregister. Radian, the housing association, will retain the landlord function.
18. For service users that lack capacity regarding the decision to have their own tenancy, a best interest decision will be made following the Mental Capacity Act Code of Practice. As part of this process service users will have access to an advocate and families will be asked for their views. We will always act in a manner that is compliant with the legislative framework and we will actively support sourcing alternative options should that be necessary for service users. It may therefore be deemed in a service users best interests to move to an alternative residential accommodation.

BRIEFING PAPER

19. A provisional date of 1st November 2016 has been identified for the deregistration to become effective. This would be subject to all necessary support and financial arrangements being in place for clients.

Arrangements if decision is made to remain as residential care

20. If the decision is made for the homes to remain as residential care homes then a procurement process will begin as the current contract for the homes is due to expire in March 2017.

RESOURCE/POLICY/FINANCIAL/LEGAL IMPLICATIONS:

21. The commissioning resource to coordinate the deregistration process or procurement process (depending on decision) will come from the ICU. The dedicated social work capacity, which will remain in place throughout the process, and Advocacy resource is funded. When the deregistration or re-procurement is completed, responsibility for reviews and day to day care management will return to the Learning Disabilities team. On-going contract monitoring will be undertaken by the ICU.
22. The Transforming Care Plan leads the national vision regarding increased housing stock for people with learning disabilities. The proposal to deregister is in line with the Council's stated commissioning intentions within the 'Market Position Statement 2015-18: Housing Solutions for people with care and support needs', namely that:
- *Demand for traditional residential care for adults with social care needs is falling and this trend is expected to continue as people increasingly prefer to maintain their independence by receiving care in their own home or within schemes modelled on tenancy-based provision of care and support;*
23. If the decision is made to deregister the two homes, savings to the local authority have been estimated to be £135,000 per year as a result of these costs transferring to housing/welfare benefit for those clients who are eligible. There is no reduction in hours.
24. This figure assumes that the support hours in supported living will remain the same as in residential care. The actual support hours will only be known once social work assessments have been completed so the hours and resultant saving may go up or down. We are using the 'Just Checking' telecare kit (this is an activity monitoring tool) to support the assessment process, which identifies opportunities for independence and we are able to use this intelligence with assessment information to ensure we maximise support hours, which are targeted to provide service users outcomes at appropriate times in the week rather than being based on a residential timetable.
25. Other one-off costs which will be incurred are:
- Deprivation of Liberty Safeguards (DoLS) applications to the Court of Protection for each client who lack capacity. This will be a one-off cost of £4,800.
 - A bulk application to the Court of Protection for the clients who lack the capacity to sign their new tenancies, this will be a one-off cost of £800.
 - There will also be a one-off capital expenditure of around £20,000 to pay for a new door entry system for both properties, this includes new doors at Seagarth Lane; allowing clients to speak to/let in the person at the front door enhancing their independence.

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26. If the homes remain as residential care, a re-procurement will need to be undertaken as the contracts expire in March 2017. This will need to be undertaken within current financial envelope as far as possible but will inevitably be subject to market forces. Dimensions have already been through a tender for the domiciliary care framework and were ranked number one for supported living so a direct award can be made to them for the support element should the homes deregister.

OPTIONS and TIMESCALES:

27. The table below identifies the key milestones and expected completion dates should the decision to deregister be made.

Key milestone	Completion by
CPB Approval to proceed with plan to deregister	11 May 2016
Overview and Scrutiny Management Committee	14 July 2016
Key Officer Decision	18 July 2016
Re-assessment of client needs and best interest decisions where appropriate	29 August 2016
Court of Protection documents submitted for bulk application tenancy	31 August 2016
Court of Protection return documents supporting tenancy bulk application	12 October 2016
Confirm support hours for each client with Dimensions Clients and families supported to apply for all eligible benefits	12 October 2016
Dimensions submit deregistration form to CQC	12 October 2016
Direct award of contract to Dimensions to provide the care and support within the schemes	1 November 2016
Service users and families supported to maximise benefits	1 November 2016
Homes deregister and become supported living schemes	1 November 2016

28. If the decision is made for the homes to remain as residential care a procurement process will need to begin which will take 9-12 months, the current contract is in place until March 2017.

Appendices/Supporting Information:

- Appendix 1 - Key issues from the Equality and Impact Assessment

Members' Room Documents

- Consultation Information Pack
- Supplementary consultation document with more detailed information
- Summary of responses to consultation
- Equality and Impact Assessment

Further Information Available from: **Name:** Kate Dench
Tel: 023 8083 4787
E-mail: Kate.dench@southampton.gov.uk

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Equality Impact Assessment – Summary of key impacts

<p>Information and Engagement underpinning the equalities analysis</p>	<ul style="list-style-type: none"> • Feedback forms (provided by one service user and families) • Choices Advocacy Consultation Report • Information sheets placed within the two homes that received comments when visits occurred from families and/or service users shared views • Families meeting (summary notes) • Residential Care Commissioning Project Group minutes • Transforming Care best practice guidance • The Real Tenancy Test and Feeling Settled best practice guidance
<p>Key impacts (positive and/or negative) on people with protected characteristics</p>	<ul style="list-style-type: none"> • Some families said that attitudes to people with learning disabilities are not positive at times, this may help. • All accommodation options for Supported Living are carefully assessed to ensure the safety of service users within the local community. • Families have raised a concern that their relative cannot make the choice about having a tenancy. • Families asked how de-registration will affect their relative • Families raised a concern as to whether their relative will have enough money to live on • Most service users don't have the skills to open their own front door due to limited dexterity, this is important to people, so they know it's their own home • Families have said there will be more work for them to do (as appointees) • Families have raised a concern that the service users will be left on their own without support. • Families have raised a question that their relative cannot be any more independent than they already are, it would not be safe for them, so they are unclear what would change for them. • Families raised a concern that people can lose their tenancy, how is this more secure?
<p>Changes you have made to the proposal as a result of the EIA</p>	<ul style="list-style-type: none"> • The consultation period was extended in response to families wanting more detailed information. • Agreement to source a key pad system for each home, that can be used by people with complex needs, to open and close their own front door
<p>Key mitigating actions</p>	<ul style="list-style-type: none"> • The support put in place will meet everyone's

planned to address any outstanding negative impacts

needs. There is no intention to take support away, we will look at targeting the support in a better way, this will be developed from the social work assessment, families will be asked to contribute to this. The Council has to make sure that everyone's needs are assessed and that they are safe (this assessment is carried out under the Care Act).

- It is difficult to predict exact changes for service users, and will depend on individual circumstances, through the assessment process. There will be tailored support plans that take into account the transitional factors for individuals and families. We expect that there will be more opportunities for choice and independence, appropriate to the needs and strengths of the service users. The Council has to make sure that everyone's needs are assessed, that unmet needs are met. This assessment is carried out under the Care Act.
- For service users that lack capacity regarding the decision to have their own tenancy, a best interest decision will be made following the Mental Capacity Act Code of Practice. As part of this process, service users will have access to an advocate and families will be asked for their views. We will always act in a manner that is compliant with the legislative framework and we will actively support sourcing alternative options, should that be necessary for service users. It may therefore be deemed in a service users best interests to move to an alternative residential accommodation.
- Service users will have their own assessments and plan to address any remaining negative impacts. This will be person centred and individually tailored to address specific issues.
- Each service user will have an individual assessment completed by the social worker. The Financial Assessment and Benefits team are ready to support in the transition to maximise income. They have also stated there was an opportunity to look at Disability Related Expenses (DRE) and making claims through this route to enhance income. If the assessment demonstrates a negative impact financially, we will would look at how we could mitigate against this. We have found strong evidence that in most cases, a person gains access to more disposable income through a Supported Living

scheme.

- Everyone is an individual. The principles regarding the change relate very much to being valued and empowered. This means having rights and choices like others without a learning disability have. The social work assessment looks at individual's strengths, their interests, how they want to live their life and what support they need, to get the most from their life. The assessment also considers risks and we can support service users to manage risks. The change would offer more flexibility with support so that key areas of development are targeted, for example, shopping and cooking, personal care or community access. These examples are not an exhaustive list.
- A tenancy agreement gives certain rights to both the tenant and the landlord and also sets out the responsibilities. For example at tenants:
 - Right to stay in your home unless your tenancy is breached
 - Right that you cannot be moved against your will
 - The landlord's right to receive rent for letting you live in the property.

The Tenancy agreement will also let the tenant know what you can do if you are unhappy with your landlord.

- The support we commission under the contract for Supported Living services means that within a deregistration process, Dimensions would continue to deliver the contract, but under the Supported Living contract. The council tested all providers about their quality to deliver Supported Living services, we will also provide ongoing monitoring to ensure this is delivered. Within the requirements of the contract, providers must:

Support clients where necessary to maintain their tenancy agreement by working proactively with the client and housing provider to manage any risks pertaining to this.

- Training and support from the police helps to raise awareness of community safety issues. There are currently good relationships with neighbours and the provider supports the service users to maintain positive relationships.

	<p>Under the contract, the provider knows how to support the service users to respond to any potential Hate Crime issues.</p> <p>Support will be offered during the transition process (in applying for benefits and maximising benefits). Families do have the option to cease under taking the appointee role if they wish, a reminder of their role as appointee has been shared with them. Dimensions are able to work with families regarding a plan and process, to ensure that weekly amounts of service user's budget are accessible to meet the identified support needs.</p>
<p>Potential negative impacts that cannot be mitigated</p>	<p>None</p>

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SUBJECT: DRAFT HOUSING STRATEGY 2016-25
DATE: 14 JULY 2016
RECIPIENT: OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE

THIS IS NOT A DECISION PAPER**SUMMARY:**

The updated Southampton City Council Housing Strategy will be presented to Cabinet on 19th July 2016.

The Housing Strategy 2016-2025 provides an updated housing vision for the city, following the expiration of the previous Housing Strategy 2011-2015. The strategy sets out a single strategic vision for the various service areas that contribute to housing outcomes in the city, including Housing Services, Planning, Regulatory Services and Growth.

The strategy provides a high level overview of the key actions and measures, and will be supported by a more detailed action plan.

The purpose of this report is to

- Provide information to the Committee on the draft Housing Strategy 2016-25
- Support the Committee's discussion on the draft strategy (Appendix 1).

BACKGROUND and BRIEFING DETAILS:**Background and context**

1. The Housing Strategy is a key 'Level 1' strategy for the Council, and sets out the high level vision and key outcomes for housing in the city. The strategy provides a single vision for the various service areas that contribute to housing outcomes in the city, including Housing Services, Planning, Regulatory Services and Growth.
2. The new strategy covers a period 2016-2025, which aligns with the timeframe of City Strategy and the Health and Wellbeing Strategy (currently in development). The previous strategy covered period of only 4 years (2011-2015). The extended timeframe of the new strategy (2016-25) will allow the Council to take a longer term view of the housing vision for the city, throughout this period of change. The intention is to periodically review and update the Housing Strategy over its lifespan, to monitor progress and take account of any challenges and opportunities as they arise.
3. The previous Southampton City Council Housing Strategy 2011-2015 was subtitled "Homes for Growth", and focused on three key priorities:
 - Maximising homes for the city – including promoting homes ownership, managing demand for affordable housing, and lettings policies.
 - Improving homes and transforming neighbourhoods – including estate regeneration and improving the condition of housing stock.
 - Extra support for those who need it – including promoting independent living and preventing homelessness.

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4. Since 2011 the Council has:
- Delivered over 2,600 new homes, and agreed planning permission for an additional 4,133 dwellings
 - Delivered 1475 new affordable and sustainable homes
 - Delivered estate regeneration projects including Hinkler Road, Laxton Close, Exford Avenue, and Cumbrian Way, with more citywide programmes to follow.
 - Delivered energy efficiency improvements using 'Eco funding' at International Way, with additional improvements being undertaken across the city.
 - Delivered 73 wheelchair liveable properties as affordable homes.
 - Introduced licencing for Houses in Multiple Occupancy (HMOs) to raise standards and mitigate the impacts of HMOs on the city.
 - Continued to reduce homelessness numbers through homelessness prevention measures.
 - Delivered new 'housing with care' properties at Erskine Court and Weston Court.
 - Increased the provision of good quality accommodation available for teenage parents and families through the development of 2-bed flats in Bellevue Road.
 - Helped more people stay in their own homes for longer, with over 5,600 adaptations to homes delivered since 2011.
 - And, over the last 20 years, brought more than 2000 empty homes back into use.
5. Although the Council has achieved significant successes, there remain a number of challenges. Over the coming years there will be significant changes, challenges, and opportunities in relation to housing, including the implementation of the Housing and Planning Act, the continuing increase in demand for new homes, and the changing demographics of and city. Particular challenges include:
- **Increasing demand** – The city's population is increasing and more housing will need to be developed to meet demand, with a diverse mix of homes to meet the changing needs of the population. In particular, the 65+ population is expected to increase more rapidly than the overall population in the next 5 years, and the numbers of students in the city is also expected to increase as the universities and colleges continue to expand.
 - **High numbers of renters** - Southampton has a low proportion of owner occupiers and a high proportion of people living in the private rented sector in comparison to other similar cities. People living in rental accommodation can sometimes face high rental costs or lower quality accommodation.
 - **Deprivation levels** – Poor housing quality has a significant impact on residents' health and wellbeing. A significant number of households in the city are impacted by fuel poverty, and there continues to be high demand for good quality, affordable housing, with over 8,000 households on the Council's Housing Register.

Priorities and outcomes

6. The Housing Strategy has been developed based on data and evidence relating to housing needs. A review was also undertaken of the Council's progress and

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achievements against the previous strategy’s aims, together with an analysis of existing and projected challenges.

7. The following priorities were developed by a working group consisting of representatives from Housing Services, Planning Services, Adult Social Care, Integrated Commissioning Unit, Planning, Licencing, Growth and Legal Services.
- Supporting Economic Growth – The population of the city is increasing. More housing will need to be available to meet demand, with a diverse mix of homes to meet the changing needs of our growing population. Southampton needs to have a range of housing types including family homes, ‘executive’ homes, starter homes for first time buyers, affordable homes and purpose built student homes, and an environment and infrastructure that supports housing growth.
 - Good Quality Housing – Poor quality housing has a significant impact on residents’ health and wellbeing. It is also linked to children’s quality of life and educational attainment, due to higher rates of sickness and absence from school. Southampton City Council is a major landlord with around 18,000 council properties, and has a responsibility to ensure that its tenants and leaseholders live in decent homes. We also want to make sure that residents living in privately rented homes, or as owner occupiers, live in good quality homes that support their health and wellbeing.
 - Housing Options and Support – We want to support more people to live independently for longer by offering the right housing options to meet their needs, as well as high quality information and advice to help residents to make informed housing decisions.

8. The outcomes in the strategy outline the areas that the Council will focus on to achieve the agreed priorities, with high level actions and measures against each outcome:

Priority	Outcome
Supporting Economic Growth	Southampton develops new housing to support the economic growth of the city.
	Southampton is a city with a mix of homes that meet the needs of its residents.
	Residents have access to information and advice to help them towards home ownership.
Good Quality Housing	Homes in Southampton are green and sustainable.
	People in Southampton live in good quality, safe and healthy homes.
	Residents and communities are engaged and work together to improve neighbourhoods.
Housing Options and Support	Southampton is a city with a range of housing options and support for people with additional needs.
	Southampton is a city which prevents homelessness and provides support for rough sleepers.
	Residents have access to the right information, advice and guidance about their housing options.

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9. The Housing Strategy is a high level strategy setting out the vision for housing in the city, and will be supported by a more detailed action plan. The strategy will be also supported by a number of additional strategies, policies and plans, including the Homelessness Prevention Strategy, the Housing Allocations Policy, the Tenant Involvement Strategy, the Fuel Poverty Action Plan, the Local Plan and the Asset Management Strategy.

RESOURCE/POLICY/FINANCIAL/LEGAL IMPLICATIONS:

10. The Council has a number of statutory duties relating to housing, homelessness and reviewing housing conditions. This Strategy will assist the Council in meeting those duties.
11. There are no additional financial or resource requirements arising from the approval of the strategy. All immediate activity summarised in the strategy is already accounted for in existing budgets (General Fund and Housing Revenue Account). Any additional activity identified as part of the action plan will be considered for feasibility within normal yearly budgeting activity.
12. There are no immediate property impacts. The strategy highlights a requirement for and commitment to develop a new Asset Management Strategy for the Council. Any direct impacts on the Council's property and other assets will be considered as part of this more detailed and linked strategy.

OPTIONS and TIMESCALES:

13. The strategy will be submitted for consideration at the Cabinet meeting 19th July 2016.
14. An alternative option considered is not to publish a strategy – this is not recommended as it is important for the Council to provide a clear and accessible statement of intent to its staff, residents and stakeholders.

Appendices/Supporting Information:

Appendix 1: Draft Southampton City Council Housing Strategy 2016-2025

Further Information Available from:

Name:	Felicity Ridgway, Policy Manager
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E-mail:	felicity.ridgway@southampton.gov.uk

“New and better homes for all”

Housing is about more than bricks and mortar. Housing helps to define neighbourhoods and communities, supports the health and wellbeing of residents, and provides a foundation for individuals and families to achieve a high quality of life.

Over the next ten years Southampton will continue to grow, and the needs of our residents will change. We want Southampton to be a city with good quality housing and vibrant communities, where people are proud to live and work. Good quality, affordable and sustainable housing will provide a platform to attract businesses and residents to our city, and ensure the local economy continues to grow. Strong, resilient neighbourhoods, will enhance and protect the dynamic and diverse community of our city, helping Southampton to become a city of opportunity, where everyone thrives. Southampton City Council has a range of responsibilities in supporting and delivering housing in the city. This strategy sets out our vision and how we will work together to achieve our priorities.

The Council’s role includes:

- Working with developers to build new homes.
- Working with partners to provide more affordable homes.
- Working with landlords to improve standards of private rental sector properties.
- Regulation of properties in the private rented sector.
- Helping people with additional support needs to access appropriate accommodation.
- Providing accommodation as one of the largest social landlords in the South.
- Improving the health of Southampton’s residents.

Key facts and figures

- **247,569** people live in Southampton, and this is expected to grow by **4.9%** by **2022**, to **259,615** people.
- **34,557** people over **65** live in the city, and this is expected to increase by **12%** by **2022**, to **38,711**.
- Two universities and around **40,000** students in the city
- **98,254** households in the city.
- Around **7,000** Houses in Multiple Occupancy (HMOs).

Our priorities

Priority	Why is this important?
 Supporting Economic Growth	The population of the city is increasing. More housing will need to be available to meet demand, with a diverse mix of homes to meet the changing needs of our growing population. Southampton needs to have a range of housing types including family homes, ‘executive’ homes, starter homes for first time buyers, affordable homes and purpose built student homes, and an environment and infrastructure that supports housing growth.
 Good Quality Housing	Poor quality housing has a significant impact on residents’ health and wellbeing. It is also linked to children’s quality of life and educational attainment, due to higher rates of sickness and absence from school. Southampton City Council is a major landlord with around 18,000 council properties, and has a responsibility to ensure that its tenants and leaseholders live in decent homes. We also want to make sure that residents living in privately rented homes, or as owner occupiers, live in good quality homes that support their health and wellbeing.
 Housing Options and Support	We want to support more people to live independently for longer by offering the right housing options to meet their needs, as well as high quality information and advice to help residents to make informed housing decisions.

Our successes

The Southampton Housing Strategy 2011-2015: ‘Homes for growth’ set out the city’s priorities of maximising homes for the city, improving homes and transforming neighbourhoods, and providing extra support for those who need it. Since 2011 we have:

- Delivered over 2,600 new homes, and agreed planning permission for an additional 4,133 dwellings.
- Delivered 1475 new affordable and sustainable homes.
- Delivered estate regeneration projects including Hinkler Road, Laxton Close, Exford Avenue and Cumbrian Way, with more citywide programmes to follow.
- Delivered energy efficiency improvements using ‘Eco’ funding at International Way, with additional improvements being undertaken across the city.
- Delivered 73 wheelchair liveable properties as affordable homes.
- Introduced licensing for Houses in Multiple Occupancy (HMOs) to raise standards and mitigate the impacts of HMOs on the city.
- Continued to reduce homelessness numbers through homelessness prevention measures.
- Delivered new ‘housing with care’ properties at Erskine Court and Weston Court.
- Increased the provision of good quality accommodation available for teenage parents and families through the development of 2-bed flats in Bellevue Road.
- Helped more people stay in their home, for longer, with over 5,600 adaptations to homes delivered since 2011.
- And, over the last 20 years we have brought more than 2000 empty homes back into use.

Our challenges

- Only 51% of Southampton’s residents are owner occupiers – lower than our comparator cities’ average of 58.6% and significantly below the national average of 64%.
- The average property price in Southampton is 6.2 times the average salary for the area, rising to 10.2 times the average salary for a detached house.
- 25% of Southampton residents live in privately rented accommodation – higher than the average for comparator cities at 18.2% and the England average of 17%.
- The median cost of renting a home in Southampton is £750 – 35% of the median gross monthly salary in the city.
- People living in rental accommodation can sometimes face high rental costs or lower quality accommodation, creating particular challenges for vulnerable people with additional housing support needs.
- We expect the numbers of people living in privately rented accommodation to increase, as more young people face challenges to becoming a home-owner, and more older people move into rented properties to increase flexibility and liquidate capital.
- The population of older people (aged 65+) is expected to increase more rapidly than the overall population in the next five years. We need to make sure that older people have the right accommodation to meet their needs and help them stay independent for longer.
- Southampton has large numbers of students in the city, and this is expected to increase as the universities and colleges continue to expand.
- Since 2010 Southampton appears to have become relatively more deprived. Of the 326 Local Authorities in England Southampton ranked 54th (previously 72nd) most deprived.
- Over 9,000 households in the city were identified as living in fuel poverty in 2012.
- Over 8000 households are on the Council’s Housing Register and there continues to be high demand for good quality, affordable housing across the city.
- The Council has a responsibility to ensure that its properties meet minimum decency standards. In April 2016 we reported that 7.98% of stock was non decent as a result of the aging profile of stock and the deteriorating condition of components.

What do our residents say?

In the Southampton City Survey 2014:

- **82%** of residents were satisfied with their local area as a good place to live.
- **63%** agreed that people from different backgrounds get along in their area.
- Only **42%** agreed that people in their area pull together to improve things.

In the latest Southampton City Council Tenants’ survey:

- **64%** of tenants were satisfied or very satisfied with the service the Council provides.
- **62%** were satisfied or very satisfied with the quality of their homes.
- **61%** were satisfied or very satisfied with their neighbourhood as a place to live.

What are we going to do?

Priority	Outcomes	What are we going to do?
 Supporting Economic Growth	Southampton develops new housing to support the economic growth of the city.	<ul style="list-style-type: none"> • Deliver significant numbers of new homes in the city – approximately 865 per annum (as indicated in Partnership for Urban South Hampshire [PUSH] Position Statement, to be tested and confirmed in new Local Plan, adopted 2019). • Attract developers and make best use of available land in the city. • Identify brownfield sites for development and exploit under-used resources such as empty/derelict buildings and self-build opportunities. • Ensure that suitable housing is available for young professionals, to retain our professional workforce and attract businesses to the city. • Ensure that developments are accessible with good quality public realm and infrastructure including open spaces, education and health services and transport. • Review the way that Council owned land is utilised to maximise housing options and commercial value.
	Southampton is a city with a mix of homes that meet the needs of its residents.	<ul style="list-style-type: none"> • Ensure that the new Local Plan delivers clear policies that identify and address the housing mix requirements for the city. • Work with Housing Associations and developers to ensure a continued supply of new affordable homes in the city. • Develop and promote new build schemes that target under-occupiers to release larger family homes. • Support the development of new, purpose-built student properties to reduce the pressure on potential family homes. • Promote housing mix in estate regeneration projects.
	Residents have access to information and advice to help them towards home ownership.	<ul style="list-style-type: none"> • Promote information and guidance to help more people take advantage of home ownership schemes such as help to buy, and shared ownership.
 Good Quality Housing	Homes in Southampton are green and sustainable.	<ul style="list-style-type: none"> • Deliver the Fuel Poverty Action Plan. • Work with energy companies to utilise 'Eco' investment for energy efficiency improvement measures and upgrades in Council stock. • Ensure that all new homes meet minimum standards for efficiency and sustainability, and promote and encourage the development of green, sustainable homes. • Develop an Asset Management Strategy for the sustainability and improvement of Council owned properties.
	People in Southampton live in good quality, safe and healthy homes.	<ul style="list-style-type: none"> • Deliver a Private Rented Sector Stock Condition Survey, to help inform detailed action plans on housing quality improvement. • Ensure that all applicable Houses in Multiple Occupancy (HMOs) are licensed, to ensure that residents' health and safety is protected. • Develop an Asset Management Strategy for Council properties (as above). • Introduce the 'Housing Tracker' to measure Council tenant satisfaction over the life of a tenancy.
	Residents and communities are engaged and work together to improve neighbourhoods.	<ul style="list-style-type: none"> • Continue to invest in the Decent Neighbourhoods programme to improve estates, engage residents and build communities. • Increase the scale and impact of the Junior Neighbourhood Wardens scheme. • Encourage residents to participate in tenants' groups as engaged participants and reps. • Continue to support forums to engage and collaborate with landlords and community/residents' groups.
 Housing Options and Support	Southampton is a city with a range of housing options and support for people with additional needs.	<ul style="list-style-type: none"> • Focus on supporting more people to live independently for longer by: <ul style="list-style-type: none"> • Increasing the numbers of telecare users across the city. • Making best use of housing adaptations to help people remain in their own homes. • Making best use of extra care services to reduce reliance on residential and nursing care settings. • Review Housing Related Support for young people, older people and adults, with a focus on prevention and early intervention.
	Southampton is a city which prevents homelessness and provides support for rough sleepers.	<ul style="list-style-type: none"> • Continue a focus on preventive measures to help residents avoid homelessness and sustain tenancies, including affordability, budgeting, life skills and pathways to work. • Continue to make minimum use of B&B as a temporary accommodation solution for families. • Ensure that any temporary accommodation used is good quality, provided within the city, and only used for the minimum amount of time.
	Residents have access to the right information, advice and guidance about their housing options.	<ul style="list-style-type: none"> • Review Information and Guidance services across the city. • Continue provision of advice to support people to remain independent and/or move towards independent living. • Improve online services to enable more residents and tenants to interact with the Council digitally.

How will we measure success? We will use the following indicators to measure our progress against the high level outcomes:

 Supporting Economic Growth <ul style="list-style-type: none"> • Number of new homes delivered. • Number of affordable homes. • Publication of draft Local Plan for consultation in January 2017. • Adoption of updated Local Plan by April 2019. 	 Good Quality Housing <ul style="list-style-type: none"> • Delivery of Private Rented Sector Stock Condition Survey. • Delivery of Asset Management Strategy by end 2017. • Specification of healthy, low energy Council stock by end 2017. • % local authority housing stock that is non decent. • % HMOs in licence scheme areas or meeting large HMO criteria are licenced. • Number of households lifted out of fuel poverty. • Housing Tracker satisfaction levels. 	 Housing Options and Support <ul style="list-style-type: none"> • Number of people using telecare services. • Number of housing adaptations carried out. • Number of 'housing with care' beds delivered. • Levels of homelessness including street homelessness.
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This strategy provides a high level overview of the outcomes that Southampton City Council wants to achieve, and some of the activity and initiatives that are already in progress, but does not provide the full detail of how we will meet the objectives or monitor progress. The strategy will be supported by a detailed action plan, which will be rolled forward annually for the duration of the strategy.

Agenda Item 9

DECISION-MAKER:	OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE		
SUBJECT:	MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE		
DATE OF DECISION:	14 JULY 2016		
REPORT OF:	SERVICE DIRECTOR - LEGAL AND GOVERNANCE		
<u>CONTACT DETAILS</u>			
AUTHOR:	Name:	Mark Pirnie	Tel: 023 8083 3886
	E-mail:	Mark.pirnie@southampton.gov.uk	
Director	Name:	Richard Ivory	Tel: 023 8083 2794
	E-mail:	Richard.ivory@southampton.gov.uk	
STATEMENT OF CONFIDENTIALITY			
None			
BRIEF SUMMARY			
This item enables the Overview and Scrutiny Management Committee to monitor and track progress on recommendations made to the Executive at previous meetings.			
RECOMMENDATIONS:			
	(i)	That the Committee considers the responses from Cabinet Members to recommendations from previous meetings and provides feedback.	
REASONS FOR REPORT RECOMMENDATIONS			
1.	To assist the Committee in assessing the impact and consequence of recommendations made at previous meetings.		
ALTERNATIVE OPTIONS CONSIDERED AND REJECTED			
2.	None.		
DETAIL (Including consultation carried out)			
3.	Appendix 1 of the report sets out the recommendations made to Cabinet Members at previous meetings of the Overview and Scrutiny Management Committee. It also contains summaries of any action taken by Cabinet Members in response to the recommendations.		
4.	The progress status for each recommendation is indicated and if the Overview and Scrutiny Management Committee confirms acceptance of the items marked as completed they will be removed from the list. In cases where action on the recommendation is outstanding or the Committee does not accept the matter has been adequately completed, it will be kept on the list and reported back to the next meeting. It will remain on the list until such time as the Committee accepts the recommendation as completed. Rejected recommendations will only be removed from the list after being reported to the Overview and Scrutiny Management Committee.		
RESOURCE IMPLICATIONS			
<u>Capital/Revenue</u>			
5.	None.		

<u>Property/Other</u>	
6.	None.
LEGAL IMPLICATIONS	
<u>Statutory power to undertake proposals in the report:</u>	
7.	The duty to undertake overview and scrutiny is set out in Part 1A Section 9 of the Local Government Act 2000.
<u>Other Legal Implications:</u>	
8.	None
POLICY FRAMEWORK IMPLICATIONS	
9.	None
KEY DECISION	No
WARDS/COMMUNITIES AFFECTED:	None directly as a result of this report
<u>SUPPORTING DOCUMENTATION</u>	
Appendices	
1.	Monitoring Scrutiny Recommendations – 14 th July 2016
Documents In Members' Rooms	
1.	None
Equality Impact Assessment	
Do the implications/subject of the report require an Equality and Safety Impact Assessments (ESIA) to be carried out.	No
Privacy Impact Assessment	
Do the implications/subject of the report require a Privacy Impact Assessment (PIA) to be carried out.	No
Other Background Documents	
Equality Impact Assessment and Other Background documents available for inspection at:	
Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
1.	None

Overview and Scrutiny Management Committee: Holding the Executive to Account

Scrutiny Monitoring – 14 July 2016

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
14/04/16	Communities, Culture and Leisure	Consideration of Petition	1) That the Executive outline the Council's vision for the High Street.	<p>The executive recognise the importance of the City Centre as a vital element of a successful City. The City Centre should help Southampton develop as a destination, offering a high quality retail and leisure offer with an excellent range of events and activities – a destination with a regional reputation</p> <p>We are delighted to see the development of the Business Improvement District proposals and are supportive of the proposed key themes, including improvements and enhancements to the image, perception and marketing of the City Centre, promoting and further improving the excellent transport networks and encouraging the traders and stakeholders to collaborate in delivering improved experiences for visitors to the City.</p>	
16/06/16	Leader	Go Southampton proposal for a Business Improvement District	1) That the issue is revisited by the Committee in early 2017.	Agreed. Currently scheduled for February 2017.	
16/06/16	Transformation Projects	Transformation Programme Update	1) That the Transformation Programme update presentation is circulated to the Committee.	Circulated 17 th June 2016.	Completed
			2) That, reflecting the changes in the way the Council interacts with customers, a briefing session is organised for elected members looking at the opportunities available for new ways of working.	A briefing session will be organised for elected members to look at the opportunities available for new ways of working.	September/ October 2016

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Appendix 1

Agenda Item 9

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
Page 40			3) That a citywide conversation, led by the Leader, commences on the cost and provision in South Hampshire of essential higher education courses in social care.	The Workforce Strategy, to be considered by Cabinet and Council in the autumn will include recruitment and retention of permanent staff. This will include working with universities in the region to explore ways to “grow our own” talent in key areas such as social work to reduce the dependency within Social Care on agency staff and exploring external funding. For Children’s Social Care, this work is integrated into one of the strands of the children’s transformation programme.	September 2016 to March 2017
			4) That the Committee are provided with a brief overview of the mechanisms in place to ensure that the Council’s Management Team has effective oversight and control of the General Fund Revenue budget.	The Council’s Management Team consider regular reports on the General Fund Revenue budget as well the HRA budget. The format has been revised to assist with greater scrutiny on the basis of Service Director responsibilities and this has been recently introduced for discussion by the Council’s Strategic Leadership team. A brief outline will be circulated to the OSMC.	End of July 2016